

AeroShell

BRIEFING NOTE – 10th October 2022

Applicability - Product sourced out of Bern - Europe, Middle East, Africa and Asia Pacific Regions Only

AeroShell Grease 7

Dear Customer,

Further to our letter dated 22^{nd} August 2022, we are pleased to provide you with an update regarding the on-going supply situation for AeroShell Grease 7.

Supply allocations for ALL pack sizes for AeroShell Grease 7 have been **removed**. This means customers can now return to placing orders normally via MarketHub.

Regarding AeroShell Grease 5, 6, and 22, as well as AeroShell Grease 7 sourced from Calgary – there is no change, yet. As previously communicated, ahead of sustained supply being restored, we will continue to proactively manage our existing inventories. The situation remains dynamic and we are committed to keeping you fully updated.

Your AeroShell Account Manager remains available to discuss any specific concerns you may have. In the meantime, we thank you for your patience and cooperation over the last year as we have worked hard to resolve the issue.

Yours faithfully,

Sam Tucker Global Sales Manager Shell Aviation Lubricants

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